

Can't pay your energy bill?

WHAT YOU NEED TO KNOW

¿No puede pagar sus cuentas de energía?

LO QUE USTED DEBE SABER

USF & LIHEAP INCOME LIMITS

NORMAS DE INGRESO PARA USF

| Household Size | Monthly Gross Income* |
|-------------------|-------------------------------------|
| Tamaño de familia | Límites mensuales de ingreso bruto* |
| USF | |
| 1 | \$ 4,293 |
| 2 | \$ 5,807 |
| 3 | \$ 7,320 |
| 4 | \$ 8,833 |
| 5 | \$ 10,347 |
| LIHEAP | |
| 1 | \$ 3,348 |
| 2 | \$ 4,379 |
| 3 | \$ 5,409 |
| 4 | \$ 6,439 |
| 5 | \$ 7,470 |

* Gross income is income before taxes.

* Ingreso bruto es ingreso antes de las deducciones de impuestos.

Note: For household sizes greater than 5, visit pseg.com/help
Por favor apunte: Para familias mayor de 5, visite a pseg.com/ayuda

If you continue to have problems paying your PSE&G bills call or visit:

Si continua teniendo problema pagando su factura de PSE&G llame o visite:

Credit and Collection: 1-800-357-2262

General Questions: 1-800-436-PSEG (7734)

pseg.com/help • pseg.com/ayuda



Scan to learn more about these programs.
Escanear aquí para aprender más de estos programas.

HELP IS AVAILABLE FOR EVERYONE

Universal Service Fund (USF) • 1-800-510-3102
(Monday – Sunday, 9 am – 9 pm)

USF helps make energy bills more affordable for customers. If you're eligible, USF can lower the amount you have to pay for your gas and electric bills. **USF applications accepted all year.**

Low Income Home Energy Assistance Program (LIHEAP)
• 1-800-510-3102 (Monday - Sunday, 9 am - 9 pm)

LIHEAP helps income eligible households pay their winter heating bills. You may qualify even if your heat is included in the rent. You must meet the income limits and should reapply each year, **from October 1 to June 30.**

USF and LIHEAP Program income limits are on this page.

NJ Lifeline Program • 1-800-792-9745

A \$225 yearly credit on your electric or gas bill for customers 65 years old or disabled adults over the age of 18 who receive a Social Security Disability benefit. Customer income must not exceed \$38,769 if single or \$45,270 if married.

NJ Lifeline applications accepted all year.

HAY AYUDA DISPONIBLE PARA TODOS

Fondo de Servicio Universal (USF) • 1-800-510-3102
(Abierto de lunes a domingo de 9 am a 9 pm)

USF hace que las facturas de energía sean más económicas para cliente. USF puede ayudarle a bajar la cantidad que paga por sus facturas de electricidad y gas si califica. **USF acepta solicitudes durante todo el año.**

Programa de Asistencia de Energía en los Hogares de Bajos Ingresos (LIHEAP) • 1-800-510-3102 (Abierto de lunes a domingo de 9 am a 9 pm)

LIHEAP puede ayudar a pagar la calefacción en el invierno si cumple con los límites de ingresos del hogar. También puede ser elegible si su calefacción esta incluida en la renta que paga cada mes. **Tiene que cumplir con las pautas de ingresos y solicitar entre el 1ro de octubre y el 30 de junio.**

Los límites de ingresos de los programas de USF y LIHEAP están en esta página.

Programa de Crédito NJ Lifeline • 1-800-792-9745

Un beneficio anual de \$225 es disponible para envejecientes que tengan 65 años o adultos incapacitados de 18 años que reciban beneficios de Seguro Social por Incapacidad. NJ Lifeline puede ayudar a pagar las facturas de electricidad y de gas si los ingresos para una persona soltera no son mas de \$38,769 y una casada no son mas de \$45,270.

Solicitudes para NJ Lifeline disponibles todo el año.

If you currently receive USF and/or LIHEAP you are not eligible for NJ SHARES.

Payment Assistance Gas and Electric (PAGE) • 1-855-465-8783

PAGE may provide to Low and Moderate income customers with financial assistance towards their past due bill or if service has been disconnected for non-payment. Customers must have a past due of \$100 or greater on the electric and/or gas bill.

NJ SHARES • 1-866-NJSHARES (657-4273)

NJ SHARES provides energy assistance to moderate and fixed-income households experiencing a financial crisis. Customer can receive a grant of up to \$1,400 (depending on the balance owed).

PAGE and NJ SHARES accept applications all year. To apply online visit njpoweron.org for PAGE and njshares.org for NJ SHARES.

For program guidelines and income limits for PAGE and NJ SHARES visit pseg.com/help.

• To download an application for these programs visit pseg.com/help.

Usted no califica al programa de NJ SHARES si está recibiendo USF y/o LIHEAP.

Programa de Ayuda con su Factura de Gas y Electricidad (PAGE)
• 1-855-465-8783

PAGE puede proporcionar a los clientes de ingresos bajos y moderados con asistencia para su factura vencida o si el servicio se ha desconectado por falta de pago. Los clientes deben tener una factura de servicios de electricidad o gas vencida de \$100 o mas.

NJ SHARES • 1-866-NJSHARES (657-4273)

El Programa de NJ SHARES provee asistencia de energía para hogares de ingreso fijo o modico que este pasando por una crisis financiera. Clientes pueden recibir un beneficio de hasta \$1,400 dependiendo del saldo en su cuenta de PSE&G.

PAGE y NJ SHARES están disponible todo el año. Para solicitar en línea visite njpoweron.org para PAGE y njshares.org para NJ SHARES.

Visite pseg.com/ayuda para revisar la tabla con los límites de ingresos para los programas de PAGE o NJ SHARES.

• Visite el sitio del Web: pseg.com/ayuda para descargar una solicitud.



BERGEN COUNTY

Greater Bergen County Community Action Inc.*

316 State St., Hackensack, NJ 07601
(201) 488-5100, ext. 2, Fax (201) 342-7452
liheap@greaterbergen.com
Mon. – Fri. 8:30 am - 4 pm
Mail applications: GBCC LIHEAP
535 Midland Ave. Garfield, NJ 07026

BURLINGTON COUNTY

Burlington County CAP

1 Van Sciver Park Way, Willingboro, NJ 08046
(609) 835-2464 option 3
Mon. – Fri. 9 am - 5 pm
homeenergy@bccap.org
All Applications Mail to:
718 S Route 130 Burlington, NJ 08016

CAMDEN COUNTY

Camden County Council on Economic Opportunity (CEO)*

Point Plaza, 5287 Route 70, Suite A, Pennsauken, NJ 08109
(856) 910-1180, Fax (856) 910-1186
Mon. – Fri. 9 am - 5 pm
WAPHEA@CCCCEO.com
or 538 Broadway, Camden, NJ 08103
Mon. – Fri. 9 am - 1 pm; 2 - 4 pm
(Appl. pick up/drop off only) (856) 964-6887

Camden County CEO @ PSE&G Camden CSC**

2 Riverside Dr. Camden, NJ 08103
Monday to Thursday, 10 am - 3 pm

Hispanic Family Center of Southern NJ, Inc.

2850 Federal St. Camden, NJ 08105
(856) 541-2717 ext. 313, Fax (856) 365-1862
Mon. – Fri. 8:30 am - 4:30
pmlvillatoro@hispanicfamilycenter.com

ESSEX COUNTY

La Casa De Don Pedro

317 Roseville Avenue, Newark NJ 07107
(973) 485-0795 or (973) 485-9984
Mon., Tues., and Thurs. 9 am - 4 pm; Wed. 9 am - 6 pm
Closed on Fridays
Drop off: Mon. – Fri. 9 am – 5 pm
Mail applications to: La Casa De Don Pedro,
P.O. Box 7118, Newark, NJ 07107

La Casa De Don Pedro at PSE&G Newark CSC

80 Park Plaza, Newark, NJ 07102
Mon. – Fri. 8:30 am - 4 pm

United Community Corporation (UCC)

290 Springfield Ave., Newark, NJ 07103
P.O. Box 8217, Newark, NJ 07103
(973) 642-0181 Ext. 3173 or 5711
Fax (862) 367-8027
liheapdocs@uccnewark.org

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GLOUCESTER COUNTY

Gateway CAP

901 North Delaware Street, Paulsboro, NJ 08066
(856) 423-0040, Fax (856) 423-0040
Mon., Tues., Thurs., Fri. 9 am - 3:30 pm;
Wed. 9 am – 6 pm; (Oct - Dec ONLY)
GloucesterSSD@gatewaycap.org

Hispanic Family Center of Southern New Jersey

21 Delaware St., Woodbury, NJ 08096
(856) 848-7150 ext. 412, Fax (856) 365-1862
Mon. – Fri. 8:30 am - 4:30 pm

HUDSON COUNTY

Bayonne Economic Opportunity Foundation (BEOF)

555 Kennedy Boulevard, Bayonne, NJ 07002
P.O. Box 1032, Bayonne, NJ 07002
(201) 437-7222, Fax (201) 437-7220
information@beof.org
Mon. - Thurs. 8:30 am - 4 pm;
Fri. 8:30 am - 3:30 pm

P.A.C.O. Energy Conservation Department*

346 Central Avenue, Jersey City, NJ 07307
Mon., - Fri. 9 am - 4 pm;
(201) 217 – 0583, Toll-free after hours
1-844-722-6432
LIHEAP@pacoagency.org

P.A.C.O. at PSE&G Jersey City CSC

35 Journal Sq. Suite #2 Jersey City, NJ 07306
Tues. and Thurs. 9 am - 4 pm

P.A.C.O. at PSE&G North Bergen CSC

5665 John F. Kennedy Blvd
North Bergen, NJ 07047
Tues. and Thurs. 9 am - 4 pm

HUNTERDON COUNTY

NORWESCAP, Inc.

84 Park Ave. Flemington, NJ 08822
908-782-0612, Fax (908) 454-3768
Mon. - Fri. 8:30 am - 4:30 pm
housing@norwescap.org
Mail applications to: NORWESCAP, Inc.
350 Marshall Street, Phillipsburg, NJ 08865

MERCER COUNTY

Mercer County Administration*

640 S. Broad Street, Rm 101, Trenton, NJ 08650
(609) 989-6959, Fax (609) 278-2758
Mon. – Fri. 8:30 am - 4 pm
Call to set up appointment 609-337-0933

Mercer County Administration at Mercer County Connections

Hamilton Square Shopping Center

Highway 33 at Paxson Ave., Hamilton, NJ 08690

Tues. & Thurs. 10 am-12 noon
Call to set up appointment 609-337-0933

Mercer County Hispanic Assoc. (MECHA)

231 Bakers Basin Rd. Unit 5, Lawrenceville, NJ 08648
(609) 578--4246 Mon. – Fri. 9 am - 4 pm
energy-assistance@njmecha.org

MECHA @ PSE&G Trenton CSC**

28 W State St. Trenton, NJ 08608
Mon. – Fri. 9 am - 2:30 pm

MIDDLESEX COUNTY

Puerto Rican Action Board (PRAB)*

90 Jersey Avenue, New Brunswick, NJ 08901
(732) 828-4510
Mon. - Fri. 9 am - 5 pm
HEA@prab.org
or 313 State Street, 3rd Fl, Perth Amboy, NJ 08861
Mon. - Fri. 9 am - 3 pm

MONMOUTH COUNTY

Affordable Housing Alliance (AHA)

20 Gibson Place, Suite 200, Freehold, NJ 07728
(732) 982-8710
Or 59 Broad Street Eatontown, NJ 07724
Or 3535 Route 66 Parkway 100. Building 4,
Neptune Township, NJ 07753
Mon. – Fri. 9 am - 4 pm
HEAdocs@housingall.org or for PAGE applications only:
PAGEAPP@housingall.org

MORRIS COUNTY

Morris County Org. for Hispanic Affairs, Inc.

95-97 Bassett Highway, Dover, NJ 07801
(973) 366-1131 or (973) 366-9025
Fax (973) 361-7878
Mon. Wed. Fri. 9 am - 12 pm; Tues. 9 am - 7 pm
info@mcoha.org
(City of Morristown only)
45 Clyde Potts Ct., Morristown, NJ 07960
(973) 644-5627 or (973) 644-4884
Mon. Tues., Thurs. Fri 9 am - 4 pm Closed Wed.

PASSAIC COUNTY

County of Passaic Division of Weatherization and Home Energy

Totowa Business Center, 930 Riverview Drive, Suite 250,
Totowa, NJ 07512
(973) 569-4032, Fax (973) 256-2067
energyassist@passaiccountynj.org
Mon. – Thurs. 9 am - 3:30 pm
Drop off only: Fri. 9 am - 3:30 pm

Passaic County - Paterson Home Energy Office

301 Main Street, Center City Mall, U-Level
Paterson, NJ 07505
Mon. – Thurs. 9 am - 3:30 pm
Drop off only: Fri. 9 am - 3:30 pm

Passaic County Home Energy @ Passaic City Hall

330 Passaic Street; Passaic, NJ 07055
Mon. – Thurs. 9 am - 3:30 pm;
Drop off only: Fri. 9 am - 3:30 pm

Paterson Task Force (PTF)

213 Broadway, Paterson, NJ 07501
(973) 279-2333 ext. 131 or 132
amclendon@patersontaskforce.com
or 32-34 Circle Ave. Paterson, NJ 07522
rvelez@patersontaskforce.com

SOMERSET COUNTY

NORWESCAP, Inc.

120 Finderne Ave.; Bridgewater, NJ 08807
(908) 685-3033; housing@norwescap.org
Mon., - Thurs. 9 am - 2 pm
NORWESCAP: Mail Applications to 350 Marshall St.
Phillipsburg, NJ 08865

UNION COUNTY

PROCEED, Inc.

1122 E. Grand St., Elizabeth, NJ 07201
(908) 351-7727 ext. 292
Mon. – Fri. 8:30 am – 4:30 pm or
120 West 7th Street, Suite 217, Plainfield, NJ 07060
Mon. – Fri. 8:30 am – 3:30 pm

HOPES CAP, Inc.*

1201 E. 7th St., Plainfield, NJ 07062
Attn: Community Programs
(855) 654-6737 x1016
Fax (201) 855-5238
energyassistance@hopes.org

HOPES at PSE&G Plainfield CSC**

120 W. 7th Street, Plainfield, NJ 07060
Mon. – Fri. 10 am – 4 pm

**CSC – Customer Service Center

*Applications must be submitted or mailed to the agency address within the county

*Solicitudes tiene que ser sometidas o enviadas a la dirección de la agencia en el condado que vive.



Helping you manage your energy bills